

CERTIFICATE OF CONFORMITY

Registration No.: **ECR/88288**



This is to Certify that the *Information Security Management System* of
KONNECTBPO TECHNOLOGIES (PVT) LTD.

Located at
**107 COLOMBO, GALLE ROAD DEHIWALA-MOUNT LAVINIA,
SRI LANKA.**

Has been assessed by **Euro VERITAS Limited** and found to be in accordance with the Requirements of the International Standard as mentioned below

ISO 27001:2013

For the scope as indicated below

**INFORMATION SECURITY MANAGEMENT SYSTEM APPLYING TO THE BUSINESS OF
INBOUND & OUTBOUND CALL-CENTRE, HR SERVICES, AD HOC SUPPORT SERVICES IN
QUALITY ASSURANCE & MONITORING & CONTACT CENTRE REPORTING, AND CUSTOMER
SUPPORT SERVICES THROUGH EMAILS, CHATS AND SOCIAL MEDIA OPERATED WITHIN THE
PERMANENT FACILITY AND ALLIED LOGICAL BOUNDARIES.**

Statement of Applicability (SoA) Doc Ref. No- KBPO-ISMS-07-F-09

Original Certificate Approval Date: 3rd November, 2023.

This Certificate Issue Date: 3rd November, 2023.

This Certificate Expiry Date: 3rd November, 2024.

Subject to the continued satisfactory Operation of the Organization's Management System and successful Surveillance audits, this Certificate is valid until: **3rd November, 2026.**

This Certificate Bearing Registration No. **ECR/88288** has been issued on the basis of audit against ISO 27001:2013 being successfully carried out by **Euro VERITAS Limited** approved auditors at the Organization's location, w.r.t. the Statement of Applicability No- KBPO-ISMS-07-F-09 and audit report submitted before the Technical Review Committee. The audit report has been approved.

This certificate shall be deemed to be suspended if surveillance is not carried out by 3rd November, 2024. The certificate shall be considered cancelled and removed from all databases, if Surveillance/Re-Validation is not conducted by 3rd December, 2024. This Certificate is the Property of **Euro VERITAS Limited** to whom it must be returned on request. Further Clarifications regarding the scope of this Certificate and the applicability of the Management System Requirements may be obtained by consulting the Organization. Issuance of this Certificate is based on unbiased and independent assessment as on the Original Approval Date as is mentioned above. This is not a legal document, and must not be treated as one. Certificate Validity may be verified at www.euroveritas.com, or, by clicking on the QR Code below.

**Schemes Manager
Systems Certifications
Dated: 3rd November, 2023.**



**British Accreditation Registrars
Accreditation No.: 86921 - AJ**



Euro Veritas Limited

Company Registration No.: 08205606

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This is to declare that **Euro VERITAS Limited** is an independent and accredited certification Board, and maintains a compliant Management System as per **ISO 17021-1:2015**.